

Part A. State Library Agency Identification

001	StLA Name	<input style="width: 95%;" type="text"/>								
Physical location address:										
002	Street	<input style="width: 95%;" type="text"/>								
003	City	<input style="width: 95%;" type="text"/>								
004	State	005	Zip	<input style="width: 95%;" type="text"/>	006	Zip+4	<input style="width: 95%;" type="text"/>			
Mailing address:										
007	Street	<input style="width: 95%;" type="text"/>								
008	City	<input style="width: 95%;" type="text"/>								
009	State	010a	Zip	<input style="width: 95%;" type="text"/>	010b	Zip+4	<input style="width: 95%;" type="text"/>			
011	Web address: http://	<input style="width: 95%;" type="text"/>								
Chief Officer of State Library Agency:										
012	Name	<input style="width: 95%;" type="text"/>			013	Title	<input style="width: 95%;" type="text"/>			
014	Telephone	(<input style="width: 20%;" type="text"/>)	<input style="width: 20%;" type="text"/>	-	<input style="width: 20%;" type="text"/>	015	Fax (<input style="width: 20%;" type="text"/>)	<input style="width: 20%;" type="text"/>	-	<input style="width: 20%;" type="text"/>
016	Internet	<input style="width: 95%;" type="text"/>								
Survey Respondent:										
017	Name	<input style="width: 95%;" type="text"/>			018	Title	<input style="width: 95%;" type="text"/>			
019	Telephone	(<input style="width: 20%;" type="text"/>)	<input style="width: 20%;" type="text"/>	-	<input style="width: 20%;" type="text"/>	020	Fax (<input style="width: 20%;" type="text"/>)	<input style="width: 20%;" type="text"/>	-	<input style="width: 20%;" type="text"/>
021	Internet	<input style="width: 95%;" type="text"/>								
Reporting Period. Report data for State fiscal year 2003-2004 (except parts B & I)										
022	Fiscal Year starting date (mm/dd/yyyy)	<input style="width: 95%;" type="text"/>								
023	Fiscal Year ending date (mm/dd/yyyy)	<input style="width: 95%;" type="text"/>								

Part B. Governance

1. What is the StLA's location in State government as of October 1, 2004? Specify either the legislative or executive branch, and, if the StLA is located within the executive branch, specify the appropriate information for your agency under independent agency or part of larger agency.

Branch of government:

025	<input type="radio"/>	Legislative branch - Skip to question 2.
	<input type="radio"/>	Excecutive branch - Skip information for your StLA, as appropriate:
Independent agency - Specify to whom the agency reports:		
026	<input type="radio"/>	Governor - Skip to question 2.
	<input type="radio"/>	Board/commission - Specify selection method:
027	<input type="checkbox"/>	Appointed by Governor
028	<input type="checkbox"/>	Appointed by other official
Part of larger agency - Specify:		
029	<input type="radio"/>	Department of education
	<input type="radio"/>	Department of cultural resources
	<input type="radio"/>	Department of state
	<input type="radio"/>	Other agency - Specify:
030		<input style="width: 50px; height: 15px;" type="text"/>

Part C. Allied Operations, State Resource or Reference/Information Service Center, and State Center for the Book

2. Are any of the following allied operations combined with StLA? Specify Yes or No for each item. Do not report Library for the Blind and Physically Handicapped, State Center for the Book, or a contract with another library or other entity to provide a service on behalf of the StLA.

040	<input type="radio"/>	Yes	<input type="radio"/>	No	State archives
041	<input type="radio"/>	Yes	<input type="radio"/>	No	Primary State legislative research organization
042	<input type="radio"/>	Yes	<input type="radio"/>	No	State history museum/art gallery
043	<input type="radio"/>	Yes	<input type="radio"/>	No	State records management service
044	<input type="radio"/>	Yes	<input type="radio"/>	No	Other allied operation
Specify 045					<input type="text"/>

3. Does the StLA contract with a local public library or academic library to serve as a state resource center or reference/information service center? Specify Yes or No.

046	<input type="radio"/>	Yes	<input type="radio"/>	No	
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4. Does the StLA host or provide any funding to a State Center for the Book? Specify Yes or No.

047	<input type="radio"/>	Yes	<input type="radio"/>	No	
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Part D. Services to Libraries and Systems (a)

5. Which of the following services are provided directly or by contract by the StLA to libraries or systems? Specify Directly, Contract, or Not Provided for each service, for each type of library and systems. Note: Under "Systems" include only autonomous libraries joined together by formal or informal agreements to perform various services cooperatively such as resource sharing, communications, etc. Includes multitype library systems. Includes public library systems that are not under the same administration. Excludes multiple outlets under the same administration.

Services to libraries and systems		Type of library				
		Public (a)	Academic (b)	School (c)	Special (d)	Systems (e)
048	Accreditation of libraries	Select list <input type="text"/>				
049	Administration of LSTA grants	Select list <input type="text"/>				
050	Administration of State aid	Select list <input type="text"/>				
051	Certification of librarians	Select list <input type="text"/>				
052	Collection of library statistics	Select list <input type="text"/>				
053	Consulting services	Select list <input type="text"/>				
054	Continuing education programs	Select list <input type="text"/>				
055	Cooperative purchasing of library materials	Select list <input type="text"/>				
056	Interlibrary loan referral services	Select list <input type="text"/>				
057	Library legislation preparation/review	Select list <input type="text"/>				
058	Library planning/evaluation/research	Select list <input type="text"/>				

Part D. Services to Libraries and Systems (b)

5. Which of the following services are provided directly or by contract by the StLA to libraries or systems? Specify Directly, Contract, or Not Provided for each service, for each type of library and systems. Note: Under "Systems" include only autonomous libraries joined together by formal or informal agreements to perform various services cooperatively such as resource sharing, communications, etc. Includes multitype library systems. Includes public library systems that are not under the same administration. Excludes multiple outlets under the same administration.

Services to libraries and systems		Type of library				
		Public	Academic	School	Special	Systems
		(a)	(b)	(c)	(d)	(e)
059	Literacy program support	Select list <input type="checkbox"/>				
060	OCLC Group Access Capability (GAC)	Select list <input type="checkbox"/>				
061	Preservation/conservation services	Select list <input type="checkbox"/>				
062	Reference referral services	Select list <input type="checkbox"/>				
063	Retro conversion of bibliographic records	Select list <input type="checkbox"/>				
064	State standards/guidelines	Select list <input type="checkbox"/>				
065	Statewide public relations/library promotion campaigns	Select list <input type="checkbox"/>				
066	Summer reading program support	Select list <input type="checkbox"/>				
067	Union list development	Select list <input type="checkbox"/>				
068	Universal Service Program (review and approval of technology plans)	Select list <input type="checkbox"/>				

Part E. Public Service Hours, Outlets, and User Groups

6a. Enter the total hours open in a typical week for ALL StLA outlets, regardless of whom they serve. Do not report an allied operations outlet as an StLA outlet.

		Number	Prior Year
077a	Total hours/week (all StLA outlets, regardless of whom they serve)	<input type="text"/>	

6b. Enter the total hours that the main or central StLA outlet is open in a typical week to serve the general public or state government employees, by the following categories. Only one outlet may be designated as the main or central outlet.

		Number	Prior Year
077b	Total hours/week (main or central outlet)	<input type="text"/>	
078	Monday-Friday after 5:00 p.m. (main or central outlet)	<input type="text"/>	
079	Saturday and Sunday (main or central outlet)	<input type="text"/>	

7. Enter the total number of StLA outlets by type, regardless of whom they serve. Only one outlet may be designated as the main or central outlet. Do not report an allied operations outlet as an StLA outlet.

		Number	Prior Year
082	Main or central outlet	<input type="text"/>	
083	Other outlets, excluding bookmobiles	<input type="text"/>	
084	Bookmobiles	<input type="text"/>	
085	TOTAL OUTLETS		

8. Enter the number of StLA outlets that serve the following user groups, in whole or in part, by type of outlet.

	User Groups	Type of outlet			TOTAL OUTLETS
		Main or Central outlet	Other outlets, excluding bookmobiles	Bookmobiles	
		(a)	(b)	(c)	
086	Blind/physically handicapped individuals	<input type="text"/>	<input type="text"/>	<input type="text"/>	
087	Residents of state correctional institutions	<input type="text"/>	<input type="text"/>	<input type="text"/>	
088	Residents of other state institutions	<input type="text"/>	<input type="text"/>	<input type="text"/>	
089	State government employees (executive, legislative, or judicial)	<input type="text"/>	<input type="text"/>	<input type="text"/>	
090	General public	<input type="text"/>	<input type="text"/>	<input type="text"/>	

Part F. Collections

9. Enter the total number of volumes or physical units in the following selected formats in all StLA outlets (main or central, bookmobiles, and other outlets) that serve the general public and/or state government employees.

	Selected formats	Number	Prior Year
091	Book and serial volumes (exclude microforms) (exclude collections of braille books owned by the National Library Service for the Blind and Physically Handicapped, Library of Congress)	[]	
092	Audio materials (exclude collections of talking books owned by the National Library Service for the Blind and Physically Handicapped, Library of Congress)	[]	
094	Video materials	[]	
095	Current serial subscriptions (titles, not individual issues) (include print subscriptions only) (exclude microform, electronic, and digital subscriptions)	[]	
096	Government documents (include only government documents not accessible through the library catalog and not reported elsewhere)	[]	

10. Does the StLA maintain a general collection? Specify Yes or No.

097 Yes No

11. Is the StLA designated as a Federal or State depository library for government documents? Specify Yes or No for each item.

106	<input type="radio"/> Yes	<input type="radio"/> No	State depository library
107	<input type="radio"/> Yes	<input type="radio"/> No	Federal depository library - Specify Yes or No for each item:
			108 <input type="radio"/> Yes <input type="radio"/> No Regional
			109 <input type="radio"/> Yes <input type="radio"/> No Selective

Part G. Library Service Transactions

12. Enter ANNUAL totals for the following types of services transactions in all StLA outlets (main or central, bookmobiles, and other outlets) that serve the general public and/or state government employees.

Service transactions		Number	Prior Year
110	Circulation (exclude items checked out to another library)	<input type="text"/>	
Interlibrary loan/document delivery:			
111	Provided to other libraries	<input type="text"/>	
112	Received from other libraries and document delivery services	<input type="text"/>	
113	Reference transactions	<input type="text"/>	
114	Library visits	<input type="text"/>	

Part H. Library Development Transactions

13. Enter ANNUAL totals for the following types of library development transactions of the StLA.

Library development transactions				Number	Prior Year
LSTA and State grants:					
115	Grants monitored			<input type="text"/>	
116	On-site monitoring visits			<input type="text"/>	
Continuing education programs:					
117	Number of events			<input type="text"/>	
118	Total attendance at events			<input type="text"/>	

Part I. Staff (a)

14. Enter total StLA staff in FTEs (to 2 decimal places), by position and service, on the payroll as of October 1, 2004. Include unfilled but budgeted positions.

Type of service		Librarians with ALA-MLS	Other professionals	Other paid staff	TOTAL STAFF
		(a)	(b)	(c)	(d)
119	Administration	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Library development:					
120	Public library	<input type="text"/>	<input type="text"/>	<input type="text"/>	
121	School library media center	<input type="text"/>	<input type="text"/>	<input type="text"/>	
122	Academic library	<input type="text"/>	<input type="text"/>	<input type="text"/>	
123	Special library	<input type="text"/>	<input type="text"/>	<input type="text"/>	
124	Other library development	<input type="text"/>	<input type="text"/>	<input type="text"/>	
125	TOTAL LIBRARY DEVELOPMENT				
Library services:					
126	Public services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
127	Technical services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
128	Other library services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
129	TOTAL LIBRARY SERVICES				
130	Other services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
131	TOTAL STAFF				

Part I. Staff (b)

15. Enter the number of StLA staff in FTEs (to 2 decimal places), by position and selected staff specialty, on the payroll as of October 1, 2004. Include unfilled but budgeted positions. These staff should also be reported in question 14.

	Selected staff specialty	Librarians with ALA-MLS	Other professionals	Other paid staff	TOTAL STAFF
		(a)	(b)	(c)	(d)
132a	Administration of LSTA grants	<input type="text"/>	<input type="text"/>	<input type="text"/>	
132b	Administration of State aid	<input type="text"/>	<input type="text"/>	<input type="text"/>	
133	Automation/electronic network development/telecommunications	<input type="text"/>	<input type="text"/>	<input type="text"/>	
134	Blind and physically handicapped services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
135	Children's/young adult services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
136	Institutional library services	<input type="text"/>	<input type="text"/>	<input type="text"/>	
137	Library statistics	<input type="text"/>	<input type="text"/>	<input type="text"/>	
138	Literacy program support	<input type="text"/>	<input type="text"/>	<input type="text"/>	
139	Marketing/communications	<input type="text"/>	<input type="text"/>	<input type="text"/>	

16. Enter total StLA staff, by position, gender, and full-time/part-time status, on the payroll as of October 1, 2004. Exclude unfilled but budgeted positions.

	Gender and full- time/part-time status	Librarians with ALA-MLS	Other professionals	Other paid staff	TOTAL STAFF
		(a)	(b)	(c)	(d)
150a	Men (full-time)	<input type="text"/>	<input type="text"/>	<input type="text"/>	
150b	Men (part-time)	<input type="text"/>	<input type="text"/>	<input type="text"/>	
151a	Women (full-time)	<input type="text"/>	<input type="text"/>	<input type="text"/>	
151b	Women (part-time)	<input type="text"/>	<input type="text"/>	<input type="text"/>	

Part J. Revenue

17. Are all public library state funds administered by the StLA? Specify Yes or No. Note: Answer this question based on state funds distributed to libraries in state fiscal year 2004. If no state funds are reported in Part K in items 179(b) or 180(b), the answer should be No.

152	<input type="radio"/>	Yes	<input type="radio"/>	No
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18. Does the StLA administer any state funds for the following types of libraries? Specify Yes or No. Note: Answer this question based on state funds distributed to libraries in state fiscal year 2004. If no state funds are reported in Part K in related items 179(b) to 183(b) or 185(b), the answer should be No.

153a	<input type="radio"/>	Yes	<input type="radio"/>	No	Academic libraries
153b	<input type="radio"/>	Yes	<input type="radio"/>	No	School library media centers
153c	<input type="radio"/>	Yes	<input type="radio"/>	No	Special libraries
153d	<input type="radio"/>	Yes	<input type="radio"/>	No	Library cooperatives

19. Enter total StLA revenue, by source and type of revenue. Exclude carryover funds. Include revenue for allied operations only if it is part of StLA budget. Include all funds distributed to libraries if the funds are administered by the StLA.

Federal revenue		Amount	Prior Year
154	LSTA (Library Services and Technology Act) State Programs (Report all LSTA funds drawn down from the federal government during state fiscal year 2004, regardless of year of authorization.)	<input type="text"/>	
155	Other federal revenue:	<input type="text"/>	
156	Specify program(s) and title(s):	<input type="text"/>	
		<input type="text"/>	
157	TOTAL FEDERAL REVENUE		
State and other revenue		Amount	Prior Year
State Revenue			
167	StLA operation	<input type="text"/>	
168	State aid to libraries	<input type="text"/>	
169	Other State revenue	<input type="text"/>	
170	TOTAL STATE REVENUE		
Other revenue			
171	Other revenue	<input type="text"/>	
172	TOTAL REVENUE		

Part K. Expenditures

20. Enter total StLA expenditures, by source of funds and type of expenditure. Include all LSTA expenditures. Include expenditures for allied operations only if the expenditures are from the StLA budget. Include all funds distributed to libraries if the funds are administered by the StLA.

Operating expenditures for StLA and allied operations (Do not include funds distributed to libraries in items 173 to 178)		Amount by source			
		Federal	State	Other	TOTAL
		(a)	(b)	(c)	(d)
173	Salaries and wages				
174	Employee benefits				
175	TOTAL STAFF EXPENDITURES				
176	Collection expenditures				
177	Other operating expenditures				
178	TOTAL OPERATING EXPENDITURES				
Financial assistance to libraries and systems (include all funds distributed to libraries if the funds are administered by the StLA)					
179	Individual public libraries				
180	Public library systems				
181	Other individual libraries				
182	Multitype library systems				
183	Single agency or library providing statewide service				
184	Library construction				
185	Other assistance				
186	TOTAL FINANCIAL ASSISTANCE				
Other expenditures for StLA and allied operations only					
187	Capital outlay				
188	Other expenditures				
189	TOTAL EXPENDITURES				

Part L. LSTA State Program Expenditures

21. Enter total LSTA state program expenditures, by type of expenditure. Report expenditures in one and only one category. These expenditures should also be reported in Part K.

	Type of expenditure	Amount	Prior Year
190	Statewide service (exclude sub-grants to single libraries or agencies providing statewide services)	<input type="text"/>	
191	Grants (include sub-grants to single libraries or agencies providing statewide services)	<input type="text"/>	
192	LSTA administration	<input type="text"/>	
193	TOTAL LSTA EXPENDITURES		

22. Enter total LSTA state program expenditures, by use of expenditure. Report expenditures in one and only one category. These expenditures should also be reported in Part K.

	Use of expenditure	Amount	Prior Year
194	Electronic networking/electronic access	<input type="text"/>	
195	Services to persons having difficulty using a library	<input type="text"/>	
196	Services to children in poverty	<input type="text"/>	
197	LSTA administration (must equal amount reported in 192)	<input type="text"/>	
198	TOTAL LSTA EXPENDITURES (must equal amount reported in 193)		

Part M. Allied Operations Expenditures

23. Enter total expenditures from the StLA budget for the allied operations listed in Part C. These expenditures should also be reported in Part K.

	Operating expenditures:	Amount	Prior Year
199	Total staff expenditures	<input type="text"/>	
200	Other operating expenditures	<input type="text"/>	
201	TOTAL OPERATING EXPENDITURES		
202	Capital outlay	<input type="text"/>	
203	Other expenditures	<input type="text"/>	
204	TOTAL EXPENDITURES		

Part N. Electronic Services and Information (a)

24. Does the StLA support any of the following electronic networking functions at the state level? Specify Yes or No for each item.

206	<input type="radio"/>	Yes	<input type="radio"/>	No	Electronic network planning or monitoring
207	<input type="radio"/>	Yes	<input type="radio"/>	No	Electronic network operation
Database development :					
208	<input type="radio"/>	Yes	<input type="radio"/>	No	Bibliographic databases
209	<input type="radio"/>	Yes	<input type="radio"/>	No	Full text or data files

25. Does the StLA support library access to the Internet in any of the following ways? Specify Yes or No for each item.

Training or consultation for participation:					
210a	<input type="radio"/>	Yes	<input type="radio"/>	No	Library staff (state and local)
210b	<input type="radio"/>	Yes	<input type="radio"/>	No	State library customers or end-users
211	<input type="radio"/>	Yes	<input type="radio"/>	No	Subsidy for participation
212	<input type="radio"/>	Yes	<input type="radio"/>	No	Providing equipment
213	<input type="radio"/>	Yes	<input type="radio"/>	No	Providing access to directories, databases, or online catalogs via the Internet
214	<input type="radio"/>	Yes	<input type="radio"/>	No	Managing a gopher/Website, file servers, bulletin boards, or listservs

26. What is your StLA's fastest Internet speed of connection? Select one. Specify speed if 'Other speed' is selected.

215	<input type="radio"/>	56K (bits per second)
	<input type="radio"/>	T1 (1.5 million bits per second)
	<input type="radio"/>	T3 (45 million bits per second)
	<input type="radio"/>	Other speed
216		Specify: <input type="text"/>

27. Enter the number of workstations that are used for Internet access by the general public in all StLA outlets that serve the public, by the following categories. Include terminals used by both the StLA staff and the public. Exclude terminals that are for StLA staff use only.

Internet workstations available to the general public		Number	Prior Year
220a	Library-owned public-access graphical workstations that connect to the Internet for a dedicated purpose (e.g., to access an OPAC or specific database, or to train the public) or multiple purposes. (For this count, the term "library owned" includes computers leased by the state library agency.)	<input type="text"/>	
220b	All other public access Internet workstations in the library. (Report non-library computers placed in the library by other agencies or groups. Report non-graphical workstations.)	<input type="text"/>	

28. Does the StLA receive and respond to reference questions through the Internet? Specify Yes or No.

221	<input type="radio"/>	Yes	<input type="radio"/>	No
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Part N. Electronic Services and Information (b)

29. Does the StLA, either on its own or in partnership with other agencies in the state, provide or facilitate access for other libraries in the state to online databases through subscription, lease, license, consortial membership, or agreement? Specify Yes or No.

222	<input type="radio"/>	Yes	<input type="radio"/>	No	
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30. How much does the StLA expend for statewide database licensing, by source of funds? These expenditures should also be reported in Part K.

	Federal	State	Other	TOTAL
	(a)	(b)	(c)	(d)
223 Statewide database licensing	<input type="text"/>	<input type="text"/>	<input type="text"/>	

31. Which user groups are covered by the statewide database licenses paid for by the funds reported in question 30? Specify Yes or No for each item.

224	<input type="radio"/>	Yes	<input type="radio"/>	No	Public libraries
225	<input type="radio"/>	Yes	<input type="radio"/>	No	Academic libraries
226	<input type="radio"/>	Yes	<input type="radio"/>	No	School library media centers
227	<input type="radio"/>	Yes	<input type="radio"/>	No	Special libraries
228	<input type="radio"/>	Yes	<input type="radio"/>	No	Library cooperatives
229	<input type="radio"/>	Yes	<input type="radio"/>	No	Other state agencies

32. Do your statewide database licenses paid for by the funds reported in question 30 cover access for remote users? Specify Yes or No.

230	<input type="radio"/>	Yes	<input type="radio"/>	No	
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33. Does the StLA facilitate or subsidize electronic access to the bibliographic records or holdings of other libraries in the state in any of the following ways? Specify Yes or No for each item.

231	<input type="radio"/>	Yes	<input type="radio"/>	No	CD-ROM union catalog
233	<input type="radio"/>	Yes	<input type="radio"/>	No	Telnet gateway
234	<input type="radio"/>	Yes	<input type="radio"/>	No	Web-based union catalog (international, national, statewide, multistate, regional)
236	<input type="radio"/>	Yes	<input type="radio"/>	No	Other type of electronic access
237					Specify <input type="text"/>

34. Is the StLA an applicant for the Universal Service (E-rate discount) program? Specify Yes or No.

238	<input type="radio"/>	Yes	<input type="radio"/>	No	
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Part N. Electronic Services and Information (c)

Data not collected for questions 35 to 38 for FY 2004.

35. Enter the number of visits to the state library agency via the Internet. A visit occurs when an external user connects to a networked state library agency resource for any length of time or any purpose (regardless of the number of pages or elements viewed). Examples of a networked library resource include a state library agency OPAC, leased online database, or a state library agency Web page. In the case of a user visit to a state library agency Web site, a user who looks at 16 pages and 54 graphic images registers one visit on the Web server.

		Number
239	Virtual visits to networked state library agency resources	<input type="text"/>

36. Enter the total count of the number of sessions (logins) initiated to all state library agency online databases. These figures may be available from the database company (EBSCO, Gate, etc.), and may also be available from the library network manager.

		Number
240	Database sessions	<input type="text"/>

37. Enter the total count of the number of searches conducted in the state library agency's online databases. Subsequent activities by the users (e.g. browsing, printing) are not considered part of the search process. These figures may be available from the database company (EBSCO, Gate, etc.).

		Number
241	Database queries/searches	<input type="text"/>

38. Enter the number of views to each entire host to which the state library agency subscribes. A view is defined as the number of full-text articles/pages, abstracts, citations, and text only, text/graphics viewed. These figures may be available from the database company (EBSCO, Gate, etc.).

		Number
242	Items examined using electronic subscription services	<input type="text"/>

Part N. Electronic Services and Information (d)

Data not collected for questions 39 and 40 for FY 2004.

39. Enter the number of electronic full-text titles that the state library agency subscribes to and offers to the public, computed one time annually. Include in this count full-text titles available through database subscription service (e.g., EBSCO, Gale, Wilson, etc.).

		Number
243	Electronic full-text serial titles available by subscription	
244	Electronic full-text other titles available by subscription (including book titles)	

40. Enter the number of electronic full-text titles that the state library agency owns and offers to the public, computed one time annually. Report the total number of electronic serial and other titles owned by the state library agency. Include in this count the number of electronic books purchased from vendors such as Ingram, EBSCO, and Net Library. Titles available through subscription should be counted in item 243 or 244. Include digitized files or titles (such as historical documents preserved by the StLA or the state, or runs of digitized state documents) that the StLA digitized or has acquired.

		Number
245	Electronic full-text titles owned (include serial and other titles)	

Part O. Public Policy Issues

Data not collected for questions 41 and 42 for FY 2004.

41. Enter total grants and contracts expenditures (from all sources) by the StLA to assist public libraries in responding to goals in a state or federal education reform initiative in the following areas. These expenditures should also be reported in Part K.

		Amount	Prior Year
246	Readiness for school (Include expenditures for pre-Kindergarten learning only)	[]	
247	Adult literacy and family literacy (Do not include expenditures for "Readiness for School" reported in item 246)	[]	

42. Does your StLA monitor or track the following? Specify Yes or No for each item.

248	<input type="radio"/>	Yes	<input type="radio"/>	No	Developments in interagency cooperation between libraries and other educational and cultural institutions
249	<input type="radio"/>	Yes	<input type="radio"/>	No	Progress in library partnerships with business/community organizations or other entities

Instructions for the FY 2004 StLA Survey

Instructions

A State Library Agency (StLA) is the official agency of a State charged by law of that State with the extension and development of public library services throughout the State, which has adequate authority under law of the State to administer State plans in accordance with the provisions of the Library Services and Technology Act (LSTA). State Library Agency is abbreviated throughout this survey as StLA.

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General Instructions

1. Respond to each item in this survey. Read the definitions and/or instructions for the item before responding to it.
2. Before responding to any items in a question, read the note (if any) following the question in the survey instructions.
3. All data in this survey, INCLUDING federal fiscal data, are to be reported on the basis of State fiscal year 2004, as specified in items 022 and 023. EXCEPTION: Data in Part B and Part I are requested as of October 1, 2004.
4. In responding to items, include data for all outlets of the StLA, unless otherwise directed. EXCLUDE data for a local public or academic library serving as a State resource center or State reference/information service center under contract with the StLA.
5. For data items requiring numerical answers, please respond as follows:
 - (a) a value greater than 0 if appropriate. If exact data do not exist, and a good estimate can be given, please do so;
 - (b) 0 (zero) if the answer is zero or none; or
 - (c) -1 if your StLA has the item but does not collect data on the item, or if you don't know the answer.

Part A. State Library Agency Identification

Part A. State Library Agency Identification

001 StLA name. Enter the full official name of the StLA.

Physical location address

002- Enter the address of the physical location of the StLA. Include the street address, city, State,
006 Zip Code, and Zip + 4.

Mailing address

007- Enter the mailing address of the StLA. Include the street address or post office box, city,
010b State, Zip code, and Zip + 4.

011 Web address. Enter the Web address of the StLA. The Web address is the Uniform Resource Locator (URL) of the World Wide Web home page of the StLA.

Chief Officer of StLA

012- Enter the name, title, telephone number, fax number, and Internet address of the chief officer
016 of the StLA. Add ".bitnet" to the end of a Bitnet address to convert it into an Internet address.

Survey Respondent

017- Enter the name, title, telephone number, fax number, and Internet address of the respondent
021 to this survey. Add ".bitnet" to the end of a Bitnet address to convert it into an Internet address.

Reporting Period

022- Fiscal year starting and ending dates. Enter the starting and ending dates for State fiscal year
023 2004, which is the period for which data in this report are requested (except Part B and Part I data). Enter the month and day in two digits each, and the year in four digits. For example: June 30, 2004 would be entered as 06/30/2004.

Part B. Governance

Part B. Governance

1. Specify the StLA's location in State government as of October 1, 2004.
024 (This item is reserved for future use.)
- 025 Branch of government. Specify the branch of government in which the StLA is located.
- 026- Type of executive branch agency. If the StLA is located in the executive branch, specify the
029 appropriate information for your agency under independent agency or part of a larger agency.
- 030 Specify. If the StLA is part of a larger agency that is not listed in item 029, enter the name of the agency in this item.
- 031- (These items are reserved for future use.)
039

Part C. Allied Operations, State Resource or Reference/Information Service Center, and State Center for the Book

Part C. Allied Operations, State Resource or Reference/Information

Service Center, and State Center for the Book

2. Enter Yes or No for each item to indicate whether the StLA is combined with any of the allied operations listed below. Do not report a Library for the Blind and Physically Handicapped, a State Center for the Book, or a contract with another library or other entity to provide a service on behalf of the StLA.

Note: An allied operation is an office, bureau, division, center, or other organizational unit or service within an StLA with staff, mission, and resources to provide service not ordinarily considered a state library agency function. It is characterized by having:

- (a) a specific mission, which may be a part of the StLA's overall mission statement;
- (b) staff assigned for that mission; that staff usually includes professionals other than librarians (such as historians, archivists, curators, etc.) appropriate to its mission;
- (c) a high-level manager or supervisor who reports to the StLA chief officer or to a deputy designated by the chief officer;
- (d) financial resources clearly identified and managed for the operation.

Note: Do not report the following as allied operations: a Library for the Blind and Physically Handicapped, a State Center for the Book, a law library, or a contract with another library or other entity to provide a service on behalf of the StLA.

- 040 State archives. This operation is responsible for preserving and servicing noncurrent official records of State organizations and institutions that are of continuing value (1) to the legal and administrative functioning of State government, (2) for the verification and protection of the rights of individuals, and (3) for historical and other research. It usually includes records of antecedent colonial and territorial governments. Materials are stored, arranged, and described so that needed records can be found readily.
- 041 Primary State legislative research organization. This operation conducts research and gathers, digests, and analyzes information in a close and confidential relationship with members of the State legislature and their staff.
- Note: As an allied service, the organization is distinguished from specialized reference service which a state library agency may provide to government and other users by responding to reference questions from legislative personnel, providing information service, furnishing bibliographic and net search results, and instructing and guiding users in conducting their research. At the federal level, the parallel might be the difference between parts of the Library of Congress: (1) the Congressional Research Service, and (2) various reference services and subject divisions of the Library.
- 042 State history museum/art gallery. This operation collects, preserves, and displays cultural artifacts and/or works of art related to the State's political, social, economic, and cultural history.
- 043 State records management service. This operation manages the life cycle of the State's own records and records of local government from creation to disposition. Disposition includes the preservation of certain records as well as the disposal of nonessential records.
- 044 Other allied operation. If any other operations are allied with the StLA, enter Yes for this item.
- 045 Specify. If any other operations are allied with the StLA, enter the name of the operation in this item.
3. Enter Yes or No to indicate whether the StLA contracts with a local public library or academic library to serve as a State resource center or State reference/information service center.
- 046 State resource center or State reference/information service center. This is an operation outside the StLA, administered by a local public library or academic library, which provides library materials and information services to libraries and individuals throughout the state. It is administratively separate from the StLA but receives grant or contract funds from the StLA for providing services.

4. Enter Yes or No to indicate whether the StLA is the host institution for, or provides any funding to, a State Center for the Book.
- 047 State Center for the Book. The State Center for the Book is part of the Center for the Book program sponsored by the Library of Congress which promotes books, reading, and literacy, and is hosted or funded by the State.

Part D. Services To Libraries and Systems

Part D. Services To Libraries and Systems

5. Indicate which of the specified services are provided directly or by contract by the StLA to different types of libraries or systems. Specify Directly, Contract, or Not Provided for each service, for each type of library and systems. Note: Under "Systems" include only autonomous libraries joined together by formal or informal agreements to perform various services cooperatively such as resource sharing, communications, etc. Includes multitype library systems. Includes public library systems that are not under the same administration. Excludes multiple outlets under the same administration.

Type of Library

Academic Library. A library forming an integral part of a college, university, or other academic institution for postsecondary education, organized and administered to meet the needs of students, faculty, and affiliated staff of the institution.

Public Library. A library that serves all residents of a given community, district, or region, and (typically) receives its financial support, in whole or part, from public funds.

School Library Media Center. A library that is an integral part of the educational program of an elementary or secondary school with materials and services that meet the curricular, information, and recreational needs of students, teachers, and administrators.

Special Library. A library in a business firm, professional association, government agency, or other organized group; a library that is maintained by a parent organization to serve a specialized clientele; or an independent library that may provide materials or services, or both, to the public, a segment of the public, or to other libraries. Scope of collections and services are limited to the subject interests of the host or parent institution. Includes libraries in State institutions.

System. A system is a group of autonomous libraries joined together by formal or informal agreements to perform various services cooperatively such as resource sharing, communications, etc. Includes multitype library systems. Includes public library systems that are not under the same administration. Excludes multiple outlets under the same administration.

Services to Libraries and Systems

- 048 Accreditation of libraries. The StLA may endorse or approve officially libraries which meet criteria specified by the State.
- 049 Administration of LSTA grants. Includes determining compliance with eligibility criteria and performance standards, overseeing processes through which grant recipients are determined, announcing grant recipients and disbursing funds, monitoring and receiving reports from grant recipients, submitting plans and reports to the Office of Library Services within the Institute of Museum and Library Services, and other activities involved in the management of financial assistance provided by the federal government to libraries under the Library Services and Technology Act.
- 050 Administration of State aid. Includes determining compliance with eligibility criteria and

performance standards, overseeing processes through which grant recipients are determined, announcing grant recipients and disbursing funds, monitoring and receiving reports from grant recipients, and other activities involved in the management of financial assistance provided by the State to libraries.

- 051 Certification of librarians. The StLA may credential library staff with the rank or title of librarian by attesting officially to their qualifications. These qualifications may include a master's degree from a graduate program accredited by the American Library Association, another level or type of educational attainment, confirmation of participation in continuing education activities, and/or residency in the State for a specified period.
- 052 Collection of library statistics. Every StLA collects statistics on public libraries and participates in the Federal-State Cooperative System (FSCS) for Public Library Data. Many StLAs collect statistics on institutional and other special libraries. Some StLAs assist in the collection of academic library statistics for the Integrated Postsecondary Education Data System (IPEDS). A few StLAs collect statistics on school library media centers. These data collections usually involve the design and administration of survey instruments as well as data entry and processing and report design and dissemination.
- 053 Consulting services. Individual or small-group contacts to help libraries to attain goals and objectives and to deal with specific needs and problems. Consultants provide guidance on problems of concern to local personnel, assistance in identifying problems not clearly recognized, and identification of opportunities for increased or improved performance to specific groups.
- 054 Continuing education programs. Includes staff development events for library personnel at all levels as well as training events for trustees and other State and local government officials who have authority over or responsibility for libraries.
- 055 Cooperative purchasing of library materials. Two or more independent libraries of any type engaging in joint activities related to purchasing materials, together with the maintenance of the necessary records of these additions. Also included are joint activities related to the identification and verification of titles, fund accounting, processing payments, and claims.
- 056 Interlibrary loan referral services. Activities involving bibliographic service centers or utilities, regional systems (federations or cooperatives), consortia, and resource centers, such as identifying libraries believed to own requested materials and/or transmitting interlibrary loan requests in accordance with established protocols or prevailing practices.
- 057 Library legislation preparation/review. Minimally, addresses the governance and financing of the StLA, public library service, and library service to blind and physically handicapped persons and residents of State institutions. It usually permits the types of public library structures, such as municipal, countywide, regional, federated, cooperative, and contractual agreements. It may also provide mandates for StLA functions, other types of libraries (e.g., academic, school), and multitype cooperation.
- 058 Library planning/evaluation/research. Activities involved in designing and assessing library programs and services and studying issues facing libraries. Examples: the PLA planning and role-setting process for public libraries, the TELL IT! evaluation process.
- 059 Literacy program support. Organized efforts to assist individuals with limited language and mathematical skills in developing skills in reading, writing, and computation that enable them to function in society without assistance from others.
- 060 OCLC Group Access Capability (GAC). Use of the Online Computer Library Center (OCLC) system, originally the Ohio College Library Center, by a group of libraries for resource sharing and interlibrary lending (ILL). Group Access Capability (GAC) related activities may include coordinating group profiling, establishing group policies, coordinating ILL protocols within the group, and referring requests outside of a GAC group.
- 061 Preservation/conservation services. Specific measures undertaken for the repair, maintenance, restoration, or protection of library materials, including but not limited to binding and rebinding, materials conversion (to microform for example), deacidification, and

lamination.

- 062 Reference referral services. Provision of information about or from groups or organizations. A reference referral transaction involves the provision of information about a group or organization and its activities, services or agencies, and calendar. Such a transaction typically requires the determination of the user's need and the appropriate group or organization to meet the need. Such a transaction may require directing the user to persons or organizations external to the library for an answer to a question.
- 063 Retrospective conversion of bibliographic records. Retrospective conversion involves changing bibliographic records from one format, usually cards, to machine-readable form in order to produce or make additions to an automated catalog.
- 064 State standards/guidelines. The StLA may promulgate standards or guidelines that define adequacy, equity, and/or excellence in library service. Standards or guidelines may be quantitative, qualitative, or both. Maintaining standards or following guidelines may be a requirement for receiving State aid and/or LSTA grants.
- 065 Statewide public relations/library promotion campaigns. A concerted public relations program usually organized around a particular theme or issue, with specific objectives, and using a variety of techniques in concert (e.g., press releases, events, publications, exhibits).
- 066 Summer reading program support. A particular kind of Statewide public relations and library promotion campaign designed to encourage reading by children between school years. The usual purpose of such programs is to maintain or improve the reading skills of children between school years.
- 067 Union list development. A union list is a list of titles of works, usually periodicals, in physically separate library collections. Location data indicate libraries in which a given item may be found.
- 068 Universal Service Program (review and approval of technology plans). The state library agency reviews and approves technology plans for libraries or library systems applying for universal service discounts (also known as E-rate discounts) under the Universal Service Program, established by the Federal Communications Commission (FCC) under the Telecommunications Act of 1996.
- 069- (These items are reserved for future use.)
- 076

Part E. Public Service Hours, Outlets, and User Groups

Part E. Public Service Hours, Outlets, and User Groups

- 6a. Enter in the spaces provided the total hours open in a typical week for all StLA outlets (main or central, bookmobiles, and other outlets), regardless of whom they serve. Do not report an allied operations outlet as an StLA outlet.

Note: Main or central outlet, bookmobiles, and other outlets (excluding bookmobiles) are defined in the instructions to question 7. Report total hours open in a typical week for all StLA outlets, regardless of whom they serve, and regardless of whether they are open on a walk-in or referral basis. Exclude data for a local public or academic library serving as a State resource center or State reference/information service center under contract with the StLA. Do not report data for non-StLA outlets, even though the StLA may provide funding or services to such outlets.

A "typical week" is a time that is neither unusually busy nor unusually slow. Avoid holidays, vacation periods, days when unusual events are taking place in the community or in the library. Choose a week in which the library is open its regular hours. Include seven consecutive calendar days from Sunday through Saturday or whenever the library is usually open.

- 077a Total hours/week (all StLA outlets, regardless of whom they serve). Sum of hours open during a typical week for all StLA outlets (main or central, bookmobiles, and other outlets), regardless of whom they serve. Do not report an allied operations outlet as an StLA outlet.
- 6b. Enter in the spaces provided the total hours that the main or central StLA outlet is open in a typical week to serve the general public or state government employees, by the specified categories. Only one outlet may be designated as the main or central outlet.
- Note: Main or central outlet, is defined in the instructions to question 7. Report public service hours for the main or central StLA outlet, regardless of whether the outlet is open on a walk-in or referral basis. Exclude data for a local public or academic library serving as a State resource center or State reference/information service center under contract with the StLA. Exclude service hours if the outlet only serves blind and physically handicapped individuals through the National Library Service for the Blind and Physically Handicapped, Library of Congress. Also exclude service hours if the outlet only serves residents of State correctional institutions or residents of other State institutions, unless the outlet is administered and staffed by the StLA. Do not report data for a non-StLA outlet, even though the StLA may provide funding or services to such an outlet.
- 077b Total hours/week (main or central outlet). Sum of hours open during a typical week for the main or central outlet.
- 078 Monday-Friday after 5:00 p.m. (main or central outlet). Sum of hours open after 5:00 p.m. Monday through Friday during a typical week for the main or central outlet.
- 079 Saturday and Sunday (main or central outlet). Sum of hours open on Saturday and Sunday during a typical week for the main or central outlet.
- 080- (These items are reserved for future use.)
- 081
7. Enter in the spaces provided the total number of StLA outlets, by type of outlet, regardless of whom they serve. Only one outlet may be designated as the main or central outlet. Do not report an allied operations outlet as an StLA outlet.
- Note: An StLA outlet has regular hours of service in which StLA staff are present to serve its users. The staff and all service costs are paid by the StLA as part of its regular operation. A loan of books or total collections (whether permanent or short-term) to another agency, library, or school does not constitute an StLA outlet inasmuch as it is not administered and staffed by the StLA.
- 082 Main or central outlet. A single unit library or the unit where the principal collections are located and handled. Note: An StLA administrative center which is separate from the principal collections and is not open to users should not be included as an outlet. Only one outlet may be designated as the main or central outlet. When two or more outlets are considered main or central outlets, one outlet should be designated as the central outlet and the others should be designated as "other outlets (excluding bookmobiles)".
- 083 Other outlets (excluding bookmobiles). Units that have all of the following: (1) separate quarters; (2) a permanent basic collection of books and/or other materials; (3) a permanent paid staff; and (4) a regular schedule of hours open to users.
- 084 Bookmobiles. Trucks or vans specially equipped to carry books and other library materials. They serve as traveling branch libraries. Count vehicles in use, rather than the number of stops each vehicle makes.
- 085 Total outlets. Sum of items 082-084.
8. Enter in the spaces provided the number of StLA outlets that serve the following user groups, in whole or in part, by type of outlet.
- Note: Main or central outlet, bookmobiles, and other outlets (excluding bookmobiles) are defined in the instructions to question 7.
- 086 Blind and physically handicapped individuals. Outlets serving this user group may contain

talking books on discs and tapes and books in Braille made available from the National Library Service for the Blind and Physically Handicapped, Library of Congress. In addition, such outlets may contain large print books for the visually handicapped and captioned films for the deaf. These outlets provide such library materials and library services to blind or physically handicapped residents who have been certified by competent authority as unable to read or to use conventional printed materials as a result of physical limitations.

- 087 Residents of State correctional institutions. Outlets serving this user group provide books, other library materials, and access to other information resources as well as other library services to residents of prisons, reformatories, and other correctional institutions operated or substantially supported by the State.
- 088 Residents of other State institutions. Outlets serving this user group provide books, other library materials, and access to other information resources as well as other library services to patients or residents of residential training schools, hospitals, nursing homes, and other general or special institutions operated or substantially supported by the State.
- 089 State government employees (executive, legislative, or judicial). Outlets serving this user group provide books, other library materials, and access to other information resources as well as other library services to employees of all branches of State government.
- 090 General public. Report all StLA outlets that serve the general public, regardless of whether they are open on a walk-in or referral basis. Outlets serving this user group function as the State-level equivalent of a local public library, providing books, other library materials, and electronic access to locally mounted and remote information resources for all State residents.

Part F. Collections

Part F. Collections

- 9. Enter in the spaces provided the total number of volumes or physical units in the specified formats in all StLA outlets (main or central, bookmobiles, and other outlets) that serve the general public and/or State government employees.
Note: Main or central outlet, bookmobiles, and other outlets (excluding bookmobiles) are defined in the instructions to question 7. Report collections for all StLA outlets that serve the general public, regardless of whether they are open on a walk-in or referral basis. Exclude data for a local public or academic library serving as a State resource center or State reference/information service center under contract with the StLA. Exclude collections of braille and talking books owned by the National Library Service for the Blind and Physically Handicapped, Library of Congress. Also exclude collections that are specifically intended to only serve residents of State correctional institutions or residents of other State institutions, unless such outlets are administered and staffed by the StLA.
- 091 Book and serial volumes (exclude microforms) (exclude collections of braille books owned by the National Library Service for the Blind and Physically Handicapped, Library of Congress). Books are non-periodical printed publications bound in hard or soft covers, or in loose-leaf format, of at least 49 pages, exclusive of the cover pages; or juvenile non-periodical publications of any length bound in hard or soft covers. Serials are publications issued in successive parts, usually at regular intervals, and as a rule, intended to be continued indefinitely. Serials include periodicals(magazines), newspapers, annuals reports, yearbooks, etc.) memoirs, proceedings, and transactions of societies. Except for the current volume, count unbounded serials as volumes when the library has at least half of the issues in a publisher's volume.
- 092 Audio materials (exclude collections of talking books owned by the National Library Service for the Blind and Physically Handicapped, Library of Congress). These are materials on which sounds (only)are stored (recorded) and that can be reproduced (played back) mechanically or electronically, or both. Included are records, audiocassettes, audio cartridges, audiodiscs,

- audioreels, talking books, and other sound recordings.
- 093 (This item is reserved for future use.)
- 094 Video materials. These are materials on which pictures, sound, or both are recorded. Electronic playback reproduces pictures, sounds, or both using a television receiver or monitor.
- 095 Current serial subscriptions (titles, not individual issues) (include print subscriptions only) (exclude microform, electronic, and digital subscriptions). These include current subscriptions received, both purchased and gifts. This count does not include the number of individual issues, but rather each serial title. Report the total number of titles subscribed to, including duplicates. Do not report individual issues. Report print subscriptions only. Exclude microform, electronic, and digital subscriptions.
- 096 Government documents (include only government documents not accessible through the library catalog and not reported elsewhere). For government documents not accessible through the library catalog and not reported on other lines, report the number of volumes or physical units of such materials in all formats. A government document is a publication in any format bearing a government imprint. Includes publications of federal, State, local, and foreign governments and intergovernmental organizations to which governments belong and appoint representatives (e.g., United Nations, Organization of American States).
10. Enter Yes or No for this item to indicate whether the StLA maintains a general collection (fiction and/or nonfiction).
- 097 General collection.
- 098-105 (These items are reserved for future use.)
11. Enter Yes or No for each item (106-109) to indicate whether the StLA is designated as a federal or State depository library for government documents, and whether it is a regional or selective federal depository.
- Note: A government document is a publication in any format bearing a government imprint. Includes publications of federal, State, local, and foreign governments and intergovernmental organizations to which governments belong and appoint representatives (e.g., United Nations, Organization of American States).
- 106 State depository library. A library officially designated as a depository of publications bearing the imprint of the State government.
- 107 Federal depository library. A library officially designated as a depository of publications bearing the imprint of the federal government. These libraries receive publications issued by the executive, judicial, and the legislative branches at no charge in exchange for providing free public access. Enter Yes or No to items 108 and 109 to indicate if the StLA is a regional or selective depository
- 108 Regional. Regional depositories receive one copy of all materials distributed by the federal government.
- 109 Selective. Selective depositories receive only those materials they select.

Part G. Library Service Transactions

Part G. Library Service Transactions

12. Enter in the spaces provided ANNUAL totals for the specified types of service transactions for all StLA outlets (main or central, bookmobiles, and other outlets) that serve the general public and/or State government employees.

Note: Main or central outlet, bookmobiles, and other outlets (excluding bookmobiles) are defined in the instructions to question 7. Report library service transactions for all StLA outlets

that serve the general public, regardless of whether they are open on a walk-in or referral basis. Exclude data for a local public or academic library serving as a State resource center or State reference/information service center under contract with the StLA. Exclude service transactions for outlets or outlet service points that only serve blind and physically handicapped individuals through the National Library Service for the Blind and Physically Handicapped, Library of Congress. Also exclude service transactions for outlets that only serve residents of State correctional institutions or other State institutions, unless such outlets are administered and staffed by the StLA.

- 110 Circulation (Exclude items checked out to another library). These are transactions that involve lending an item from the State Library collection or borrowed from another library for use generally, although not always, outside the library. This activity includes charging materials manually or electronically. Also report each renewal as a circulation transaction. Exclude in-house use resulting from counting items in the collection as they are reshelfed after use and without any formal tracking system. Exclude items checked out to another library.

Interlibrary Loan/Document Delivery

- 111 Provided to other libraries. These are library materials, or copies of materials, loaned from the StLA collection to another library upon request. Do not include loans or copies of materials from one StLA outlet to another StLA outlet.
- 112 Received from other libraries and document delivery services. These are library materials, or copies of materials, borrowed by the StLA from another library or obtained by the StLA from a commercial document delivery service. Do not include loans or copies of materials from one StLA outlet to another StLA outlet.
- 113 Reference transactions. A reference transaction is an information contact which involves the knowledge, use, recommendations, interpretation or instruction in the use of one or more information sources by a member of the StLA staff. The term includes information and referral service. Information sources include printed and non-printed materials, machine-readable databases (including computer-assisted instruction), catalogs and other records of holdings, and, through communication or referral, other libraries, and institutions and persons both inside and outside the library. When a staff member utilizes information gained from previous use of information sources to answer a question, report as a reference transaction even if the source is not consulted again during the transaction. If necessary, multiply a typical week by 52. Exclude directional transactions. (See definition of typical week in question 6a.)
- 114 Library visits. This is the total number of persons per year entering StLA outlets, including persons attending activities, meetings, and those persons requiring no staff services. If necessary, multiply a typical week by 52. A "typical week" is defined in the instructions to question 6a.

Part H. Library Development Transactions

Part H. Library Development Transactions

13. Enter in the spaces provided ANNUAL totals for the specified types of library development transactions of the StLA.

LSTA and State Grants

- 115 Grants monitored. Report the total annual number of LSTA and State grants monitored by the StLA. Count all grants monitored during the reporting period, regardless of their duration or the year in which they were awarded.
- 116 On-site monitoring visits. Report the total annual number of visits made to monitor LSTA and

State grant sites. Count site visits for all grants administered during the reporting period, regardless of their duration or the year in which they were awarded.

Continuing Education Programs

- 117 Number of events. Report the total number of continuing education events (workshops, training sessions, etc.) which (1) the StLA sponsored and itself presented and (2) another agency presented with the help of StLA funding and planning support. Do not count events for which the StLA is only a nominal sponsor. Do not count events for an allied operation.
- 118 Total attendance at events. Report the total annual attendance at continuing education events reported in item 117.

Part I. Staff

Part I. Staff

14. Enter in the spaces provided the total number of StLA staff in FTEs (full-time equivalents) (to two decimal places), by type of position and service. Report all staff on the payroll as of October 1, 2004, and unfilled but budgeted positions.

Note: Forty hours per week is the measure of full-time employment for this survey. FTEs (full-time equivalents) of employees in any category may be computed by taking the number of hours worked per week by all employees in that category and dividing it by 40. Report staff based on the StLA organization chart. A given position (e.g., State Data Coordinator) may be part of administration in one agency, library development in another, and library services in another agency. If an employee provides more than one service, allocate the FTE among appropriate categories.

Type of Position

(a) Librarians with ALA-MLS. Librarians with master's degrees from programs of library and information studies accredited by the American Library Association.

(b) Other professionals. These are professionals other than ALA-MLS librarians employed by the StLA, such as archivists, accountants, business managers, public relations, and human resources staff.

(c) Other paid staff. This includes all other employees paid from the StLA budget, including plant operations, security, and maintenance staff.

(d) Total staff. Sum of columns (a), (b), and (c) for each item.

Type of Service

- 119 Administration. Usually includes the chief officer of the StLA and his or her immediate staff. May include officers responsible for the StLA's fiscal affairs; public relations; and planning, evaluation, and research.

Library Development

Note: Usually includes staff responsible for the development of public library services. May include staff responsible for administering State and LSTA grant programs; providing consulting and continuing education services; and promoting resource sharing and other forms of interlibrary cooperation. (See instructions to question 5 for definitions of types of libraries.)

- 120 Public library. Staff who provide consulting, continuing education, and other services to public libraries.
- 121 School library media center. Staff who provide consulting, continuing education, and other services to school library media centers.
- 122 Academic library. Staff who provide consulting, continuing education, and other services to academic libraries.
- 123 Special library. Staff who provide consulting, continuing education, and other services to special libraries.
- 124 Other library development. Includes library development staff not reported in items 120-123.
- 125 Total library development. Sum of items 120-124.

Library Services

Note: Staff responsible for providing library service from the StLA. Includes public, technical, and other library services.

- 126 Public services. Includes circulation; reference/adult and children's/young adult services; government publications; and interlibrary loan.
 Circulation staff are those involved in lending items from the StLA collection for use generally (although not always) outside the library. Their activities include charging, renewals, books-by-mail, and delivering items directly to the user.
 Reference/adult and children's/young adult services staff are those who use, recommend, interpret, or instruct library users in the use of one or more information sources, or provide knowledge of such sources from a member of the StLA staff.
 Government publications staff are those responsible for materials published in any format by a government agency (e.g., publications of the federal, State, local, and foreign governments and of inter-governmental organizations to which governments belong and appoint representatives, such as the United Nations and the Organization of American States).
 Interlibrary loan staff are those responsible for transactions in which library material, or a copy of the material (including materials sent by telefacsimile or other form of electronic transmission) is made available by one library to another upon request. It includes both lending and borrowing. The libraries involved in interlibrary loan are not under the same administration. Interlibrary loan also includes transactions for materials obtained through the interlibrary loan process that are supplied from non-library sources, such as commercial document delivery services.
- 127 Technical services. Includes those activities related to the acquisition, organization, and preparation of materials. Included in this category are acquisition services, cataloging services, serials control, binding services, and computer services in support of these functions.
- 128 Other library services. Includes library services staff not reported in items 126-127.
- 129 Total library services. Sum of items 126-128.
- 130 Other services. Includes staff not reported in items 119-129, such as staff in allied operations.
- 131 Total staff. Sum of items 119, 125, 129, and 130.
- 15. Enter in the spaces provided the number of StLA staff in FTEs (full-time equivalents) (to two decimal places), by type of position and selected staff specialty. Report specified staff on the payroll as of October 1, 2004, and unfilled but budgeted positions. These staff should also be reported in question 14.

Note: See definitions of types of positions and FTEs in instructions to question 14. If an employee serves in more than one specialty, allocate the FTE among appropriate categories.

- 132a Administration of LSTA grants. Includes determining compliance with eligibility criteria and performance standards, overseeing processes through which recipients of LSTA funds are determined, announcing recipients and disbursing funds, monitoring and receiving reports from recipients, submitting plans and reports to the Office of Library Services within the Institute of Museum and Library Services, and other activities involved in the management of financial assistance provided by the federal government to libraries under the Library Services and Technology Act.
- 132b Administration of State aid. Includes determining compliance with eligibility criteria and performance standards, overseeing processes through which recipients of State funds are determined, announcing recipients and disbursing funds, monitoring and receiving reports from recipients, and other activities involved in the management of funds provided by the State to libraries.
- 133 Automation/electronic network development/telecommunications. Includes any activities described in Part N. Also includes consulting, continuing education, and other services that facilitate library automation and network participation. Includes telecommunications planning and development. Includes consulting services related to the review and approval of technology plans for the Universal Service Program (also called the E-rate discount program).
- 134 Blind and physically handicapped services. Library services to individuals who have been certified by competent authority as unable to read or to use conventional printed materials as a result of physical limitations.
- 135 Children's/young adult services. Includes consulting, continuing education, and other services to public libraries that facilitate the establishment and improvement of services to children (i.e., persons age 14 and under) and young adults (as defined by the StLA).
- 136 Institutional library services. Includes providing books, other library materials, and access to other information resources as well as other library services to residents of prisons, reformatories, and other correctional institutions; patients or residents of residential training schools, hospitals, and nursing homes; and other general or special institutions operated or substantially supported by the State.
- 137 Library statistics. Includes the design and administration of data collection instruments as well as data entry, data processing, and publication and dissemination of library data. Include the State Data Coordinator for the Federal State Cooperative System (FSCS) for Public Library Data, the Library Representative for the Integrated Postsecondary Education Data System (IPEDS) (if employed by the StLA), and others employed by the StLA who are involved in such efforts (e.g., public library consultant, data entry operator).
- 138 Literacy program support. Includes consulting, continuing education, and other services to organized efforts to assist individuals with limited language and mathematical skills in developing skills in reading, writing, and computation that enable them to function in society without assistance from others. Include ESL (English As a Second Language) services.
- 139 Marketing/communications. Includes activities planning and coordinating the implementation of a statewide communications program about programs and services of libraries; publications development; liaison to citizen groups and library partners in enhancing knowledge of library services and encouraging involvement of the public in determining the effectiveness of library services; and public information.
16. Enter in the spaces provided the total number of StLA staff, by position, gender, and full-time/part-time status, on the payroll as of October 1, 2004. Exclude unfilled but budgeted positions.
- Note: See definitions of types of positions in instructions to question 14.
- 140- (These items are reserved for future use.)
- 149
- 150a- Total staff. Enter total StLA by position, gender, and full-time/part-time status, on the payroll

151b as of October 1, 2004. Exclude unfilled but budgeted positions.

Part J. Revenue

Part J. Revenue

17. Enter Yes or No to indicate whether all public library funds from state sources are administered by the StLA. Note: Answer this question based on state funds distributed to libraries in state fiscal year 2004. If no state funds are reported in Part K in items 179(b) or 180(b), the answer should be No.
- 152 StLA administration of all public library state funds
18. Enter Yes or No to indicate whether any funds from state sources are administered by the StLA for the following types of libraries. Note: Answer this question based on state funds distributed to libraries in state fiscal year 2004. If no state funds are reported in Part K in related items 179(b) to 183(b) or 185(b), the answer should be No.
- 153a Academic libraries (definition is provided in question 5).
- 153b School library media centers (definition is provided in question 5).
- 153c Special libraries (definition is provided in question 5).
- 153d Library cooperatives (definition is provided in question 5).
19. Enter in the spaces provided total funds received as revenue by the StLA during the reporting period specified in items 022-023. EXCLUDE carryover. Include revenue for allied operations only if the revenue is part of the StLA budget. Include all funds distributed to libraries if the funds are administered by the StLA.
- Note: Exclude carryover when reporting revenue. Carryover means funds carried forward from the previous year, sometimes called an "opening balance" or "fund balance".

Federal Revenue

- 154 LSTA (Library Services and Technology Act) State Programs
- Note: Report the funds drawn down from the federal government from the LSTA State Program during state fiscal year 2004. Do not report LSTA National Leadership Grants-- report these grants in item 155 (Other Federal revenue).
- 155 Other Federal revenue. If the StLA received other federal revenue (e.g., National Endowment for the Humanities grants, National Historical Publications and Records Commission grants, LSCA Title II grants, LSTA National Leadership Grants, etc.), report that revenue in this item. If your state acts as the fiscal agent for a multi-state grant, report only the funds designated for your state.
- 156 Specify program(s) and title(s). If other federal revenue is reported in item 155, specify its source in this item.
- 157 Total Federal revenue. Sum of items 154 and 155.
- 158- (These items are reserved for future use.)
- 166

State Revenue

- 167 StLA operation. Report revenue received from the State to support operation and services of the StLA. Do not include revenue received for major capital expenditures, contributions to endowments, or revenue passed through to another agency, or funds unspent in the previous fiscal year.
- 168 State aid to libraries. Report revenue received from the State for distribution to libraries,

systems, and agencies. Include funds derived from State sources (exclusive of Federal funds) and appropriated by a State legislature to a State Library Agency for payment or transfer to an individual library; a group of libraries; or an agency or library, other than the StLA, that provides a Statewide service to libraries or citizens. Exclude State funds used to administer the State Library Agency or to deliver Statewide services to libraries or citizens where the service is administered directly by the StLA; State funds allocated for school library operations when the State Library Agency is under the State education agency; and federal funds.

- 169 Other State revenue. Report revenue received from the State for any other purpose, such as interagency transfers.
- 170 Total State revenue. Sum of items 167-169.
- 171 Other revenue. Include (1) any other revenue from public sources; (2) revenue received from private sources, such as foundations, corporations, Friends groups, and individuals; and (3) StLA-generated revenue, such as fines and fees for services.
- 172 Total revenue. Sum of items 157 + 170 + 171.

Part K. Expenditures

Part K. Expenditures

- 20. Enter in the spaces provided total StLA expenditures, by source of funds and type of expenditure. Include all LSTA expenditures. Include expenditures for allied operations only if the expenditures are from the StLA budget. Include all funds distributed to libraries if the funds are administered by the StLA.

Operating Expenditures for StLA and Allied Operations (items 173-178)

Note: These are the current and recurrent costs necessary to the provision of services by the StLA. Include LSTA expenditures for statewide services (item 190) conducted directly by the StLA. Include LSTA expenditures for LSTA administration (item 192). Exclude LSTA expenditures for grants (item 191). Do not include funds distributed to libraries; report them instead in items 179 to 186.

- 173 Salaries and wages. Salaries and wages for all StLA staff, including plant operation, security and maintenance staff for the reporting year. Include salaries and wages before deductions, but exclude employee benefits.
- 174 Employee benefits. Benefits outside of salaries and wages paid and accruing to employees, including plant operation, security and maintenance staff, regardless of whether the benefits or equivalent cash options are available to all employees. Include amounts spent by the StLA for direct, paid employee benefits, including Social Security, retirement, medical insurance, life insurance, guaranteed disability income protection, unemployment compensation, worker's compensation, tuition, and housing benefits. Only that part of any employee benefits paid out of the StLA budget should be reported.
- 175 Total staff expenditures. Sum of items 173-174.
- 176 Collection expenditures. Includes all expenditures for materials purchased or leased for use by StLA users, including print materials, microforms, machine-readable materials, audiovisual materials, etc.
- 177 Other operating expenditures. Includes all operating expenditures not reported in items 173-176.
- 178 Total operating expenditures. Sum of items 175-177.

Financial Assistance to Libraries and Systems (items 179-186)

Note: Include LSTA expenditures for grants (item 191). Exclude LSTA expenditures for statewide services (190) conducted directly by the StLA and LSTA expenditures for LSTA administration (item 192). Include all funds distributed to libraries if the funds are administered by the StLA.

- 179 Individual public libraries. Financial assistance to individual public libraries for services to their population of legal service area. These are libraries that are governed exclusively by a single board or political subdivision. Municipal libraries, county libraries, consolidated multi-county libraries, and library districts are considered individual libraries if there is only one administrative entity. Exclude construction aid.
- 180 Public library systems. Financial assistance to public library systems for services to their population of legal service area. These are headquarters of regional public library systems, federations, cooperatives, or public libraries serving in a regional capacity which includes grants to headquarters of regional public library systems. Exclude construction aid.
- 181 Other individual libraries. Financial assistance to other individual libraries for services to their population or constituency. These are libraries other than public libraries and school library media centers. Exclude grants to public libraries and to school library media centers. Report financial assistance to school library media centers in item 185. Exclude construction aid.
- 182 Multitype library systems. Financial assistance to multitype library systems for services to their population of legal service area. These are headquarters of regional multitype library systems, federations, and cooperatives, or libraries serving multitype libraries within a region. Multitype library systems may serve public, academic, school, and special libraries. Exclude construction aid.
- 183 Single agency or library providing statewide service. Financial assistance to a single entity (agency, library, library system, etc.) for services offered to all libraries in the state, or all state residents, or a significant portion of all libraries or state residents. Exclude funds administered directly by the StLA to provide such services. Exclude construction aid.
- 184 Library construction. Do not report data for this item in items 179-183, 185, or 187. Includes construction of new buildings and acquisition, expansion, remodeling, and alteration of existing buildings, and the purchase, lease, and installation of equipment of any such buildings, or any combination of such activities (including architects' fees and the cost of acquisition of land). Equipment includes information and building technologies, video and telecommunications equipment, machinery, utilities, and built-in equipment and any necessary enclosures or structures to house them. Exclude construction aid expended on the StLA.
- 185 Other assistance. Expenditures for other assistance to libraries not reported in items 179-184. Exclude construction aid.
- 186 Total financial assistance to libraries and systems. Sum of items 179-185.

Other expenditures for StLA and Allied Operations Only (items 187 and 188)

- 187 Capital outlay. Funds for the acquisition of or additions to fixed assets such as building sites, new buildings and building additions, new equipment (including major computer installations), initial book stock, furnishings for new or expanded buildings, and new vehicles. Exclude replacement and repair of existing furnishings and equipment, regular purchase of library materials, and investments for capital appreciation. Exclude the amount reported for this item from all other items except item 189. Include construction aid expended on the StLA. Exclude construction aid expended on other libraries and systems. Include expenditures for allied operations only if the expenditures are from the StLA budget.

Note: State accounting practices shall determine whether a specific item is a capital expense or an operating expense, regardless of the examples in this definition.
- 188 Other expenditures. These are expenditures not reported in items 173-187. Exclude construction aid. Include expenditures for allied operations only if the expenditures are from

the StLA budget.

189 Total expenditures. Sum of items 178 and 186-188.

Part L. LSTA State Program Expenditures

Part L. LSTA State Program Expenditures

21. Enter in the spaces provided total LSTA state program expenditures, by type of expenditure. Report expenditures in one and only one category. These expenditures should also be reported in Part K.

190 Statewide services (exclude sub-grants to single libraries or agencies providing statewide services). Funds expended by the StLA to provide services to libraries and individuals throughout the State. Include expenditures for statewide services conducted directly by the StLA. Exclude sub-grants made to single libraries or other outside agencies to provide or assist in providing such services.

Note: These expenditures should also be reported in Part K, under operating expenditures (items 173-178); capital outlay (item 187); or other expenditures (item 188), as appropriate. DO NOT report them as financial assistance to libraries and systems (items 179-186).

191 Grants (include sub-grants to single libraries or agencies providing statewide services). Funds distributed by the StLA to recipients who meet eligibility criteria specified by LSTA and the State. Such funds are usually awarded for purposes specified in successful grant proposals. Such grants may be awarded competitively or on a formula basis. Include sub-grants made to single libraries or other outside agencies to provide or assist in providing statewide services.

Note: These expenditures should also be reported in Part K, under financial assistance to libraries and systems (items 179-186), as appropriate. DO NOT report them as StLA operating expenditures (items 173-178); capital outlay (item 187); or other expenditures (item 188).

192 LSTA administration. Expenditures of LSTA funds for administrative costs in connection with programs and services carried out under this Act.

193 Total LSTA expenditures. Sum of items 190-192.

22. Enter in the spaces provided total LSTA state program expenditures, by use of expenditure. Report expenditures in one and only one category. These expenditures should also be reported in Part K.

Note: LSTA administration expenditures in item 197 must equal LSTA administration expenditures in item 192. And total LSTA expenditures in item 198 must equal total LSTA expenditures in item 193.

194 Electronic networking/electronic access. Report LSTA expenditures (including expenditures for statewide services and grants) for establishing electronic linkages among or between libraries; electronically linking libraries with educational, social, or information services; assisting libraries in accessing information through electronic networks; encouraging libraries in different areas, and encouraging different types of libraries, to establish consortia and share resources; and paying costs for libraries to acquire or share computer systems and telecommunications technologies.

195 Services to persons having difficulty using a library. Report LSTA expenditures (including expenditures for statewide services and grants) for library and information services to persons having difficulty using a library and to underserved urban and rural communities.

196 Services to children in poverty. Report LSTA expenditures (including expenditures for statewide services and grants) for library and information services to children (from birth through age 17) from families with incomes below the poverty line, as defined by the Office of Management and Budget and revised annually in accordance with section 673(2) of the

Community Services Block Grant Act (42 U.S.C. 9902(2)) applicable to a family of the size involved.

- 197 LSTA administration (must equal amount reported in 192). Report expenditures of LSTA funds for administrative costs in connection with programs and services carried out under this Act.

Note: LSTA administration expenditures in item 197 must equal LSTA administration expenditures in item 192.

- 198 Total LSTA expenditures (must equal amount reported in 193). Sum of items 194-197.

Note: Total LSTA expenditures in item 198 must equal total LSTA expenditures in item 193.

Part M. Allied Operations Expenditures

Part M. Allied Operations Expenditures

23. Enter in the spaces provided total expenditures from the StLA budget for the allied operations listed in Part C. These expenditures should also be reported in Part K.

Operating Expenditures

- 199 Total staff expenditures. Report StLA expenditures for salaries and wages and employee benefits for allied operations listed in Part C. Also see instructions for items 173-174 for guidance.
- 200 Other operating expenditures. Report all other operating expenditures for allied operations, if these expenditures are from the StLA budget.
- 201 Total operating expenditures. Sum of items 199 + 200.
- 202 Capital outlay. Report StLA expenditures for capital outlay for the allied operations listed in Part C. See the description of capital outlay in the instructions for item 187.
- 203 Other expenditures. These are other expenditures for allied operations not reported in items 199-202. Exclude construction aid.
- 204 Total expenditures. Sum of items 201-203.
- 205 (This item is reserved for future use.)

Part N. Electronic Services and Information

Part N. Electronic Services and Information

24. Enter Yes or No for each item to indicate whether the StLA supports the specified electronic networking functions at the State level.

Note: A State-level electronic information network involves the wide-area use of telecommunications to link libraries via micro-computers or terminals to automated library systems. The network may include online public access catalogs and other library applications; locally mounted or online databases (bibliographic, full text, or data); bibliographic utilities; and other information resources. Access to such networks may be via modem (i.e., dial access) or dedicated lines (i.e., hard-wired). Such a network may or may not be connected to the Internet.

- 206 Electronic network planning or monitoring. Includes drafting Statewide plans, requests for proposals, and contracts and monitoring contracts for network development.
- 207 Electronic network operation. Includes acquiring, maintaining, or replacing substantial technological equipment necessary to provide access to information in electronic and other formats made possible by new information and communication technologies. May include

hosting or sharing a mainframe, minicomputer, or file server, or facilitating reciprocal borrowing agreements and document delivery systems necessary to fully exploit such a network. Such a network may or may not be connected to the Internet.

Database Development

Note: Activities may include creation of new databases or conversion of existing databases into electronic format. Includes bibliographic databases as well as full text or data files.

- 208 Bibliographic databases. Includes machine-readable catalog records, other electronic indexes, and other databases which contain only references to or condensed surrogates for original materials.
- 209 Full text or data files. Full text files are files in which the information consists of the content of one or more complete intellectual products initially expressed primarily through the written word. Data files report the content of one or more complete intellectual products expressed primarily with numbers.
- 25. Enter Yes or No for each item to indicate whether the StLA supports library access to the Internet in the specified ways.

Note: The Internet is the global network of networks that, via a standardized addressing system and a common primary command structure, enables individuals and organizations to communicate via electronic mail, to access a host of online databases and other electronic information resources, and to transfer files electronically.

Training or consulting for participation (items 210a and 210b):

- 210a Library staff (state and local). Includes all activities that facilitate Internet awareness and use by library staff (state and local) and "training the trainer" activities.
- 210b State library customers or end-users. Includes all activities that facilitate Internet awareness by actual or potential state library customers or end-users.
- 211 Subsidy for participation. Includes any grants of State, federal, and/or other StLA funds to libraries or related organizations that facilitate (1) establishing Internet accounts for library-related individuals or organizations; (2) acquiring computer hardware, software, or peripherals necessary for Internet access; and (3) training or consulting with actual and potential Internet users.
- 212 Providing equipment. Includes computer hardware, software, and peripherals necessary for Internet access. Critical types of equipment, beyond basic hardware and operating system software, include modems and telecommunications software.
- 213 Providing access to directories, databases, or online catalogs via the Internet. Includes bibliographic files, locator files, and/or full text databases produced or licensed by the state library agency and available via the Internet. Note: This item focuses on content available via the Internet.
- 214 Managing a gopher/Web site, file servers, bulletin boards, or listservs. Includes the development and maintenance of Internet menu systems, operation of equipment that provides Internet access to multiple files, or posting of electronic messages via the Internet. Note: This item focuses on the structure through which content is available via the Internet.
- 26. What is your StLA's fastest Internet speed of connection? Select one of the following:
 - 215 56K (bits per second)
 - T1 (1.5 million bits per second)
 - T3 (45 million bits per second)
 - Other speed
 - 216 Specify. If Other speed is selected in item 215, specify the speed in this item.

- 217- (These items are reserved for future use.)
219
27. Enter in the spaces provided the number of workstations that are used for Internet access by the general public in all StLA outlets that serve the public, by the specified categories. Include terminals used by both the StLA staff and the public. Exclude terminals that are for StLA staff use only.
- Note: Report data only for all StLA outlets that serve the general public. Exclude data for: (a) a local public or academic library serving as a State resource center or State reference/information service center under contract with the StLA; (b) outlets that only serve blind and physically handicapped individuals through the National Library Service for the Blind and Physically Handicapped, Library of Congress; (c) outlets that only serve residents of State correctional institutions or residents of other State institutions; (d) outlets that only serve state government employees; and (e) non-StLA outlets, even though the StLA may provide funding or services to such outlets.
- 220a Number of library-owned public-access graphical workstations that connect to the Internet for a dedicated purpose (e.g., to access an OPAC or specific database, or to train the public) or multiple purposes. (For this count, the term "library-owned" includes computers leased by the state library agency.)
- 220b Number of all other public access Internet workstations in the library. (Report non-library computers placed in the library by other agencies or groups. Report non-graphical workstations.)
28. Enter Yes or No to indicate whether the StLA receives and responds to reference questions through the Internet.
- 221 Reference questions. Include reference questions received through the Internet, including e-mail and Web-based reference forms.
29. Enter Yes or No to indicate whether the StLA, either on its own or in partnership with other agencies in the state, provides or facilitates access for other libraries in the state to on-line databases through subscription, lease, license, consortial membership, or agreement.
- 222 On-line databases. On-line databases include indexing and abstracting, encyclopedias, dictionaries, statistical compilations, etc.
30. Enter in the spaces provided total StLA expenditures for statewide database licensing, by source of funds. These expenditures should also be reported in Part K.
- 223 Statewide database licensing. Statewide contracted rights for access to and use of database(s) by libraries that are parties to a licensing agreement.
31. Enter Yes or No for each item to indicate which user groups are covered by the statewide database licenses paid for by the funds reported in question 30.
- 224 Public libraries (definition is provided in question 5).
- 225 Academic libraries (definition is provided in question 5).
- 226 School library media centers (definition is provided in question 5).
- 227 Special libraries (definition is provided in question 5).
- 228 Library cooperatives (definition is provided in question 5 under "System").
- 229 Other state agencies
32. Enter Yes or No to indicate whether your statewide database licenses paid for by the funds reported in question 30 cover access for remote users.
- 230 Remote users. Authorized users having access to and use of licensed database(s) from sites outside of a library building.
33. Enter Yes or No to indicate whether the StLA facilitates or subsidizes electronic access to the bibliographic records or holdings of other libraries in the state, by the specified categories.

- 231 CD-ROM union catalog. A CD-ROM union catalog lists the holdings of participating libraries on one or more compact discs. The electronic indexes and bibliographic records can be accessed only by libraries with compatible hardware (computer, CD-ROM drives) and proprietary software.
- 232 (This item is reserved for future use.)
- 233 Telnet gateway. A Telnet gateway allows users to log onto the on-line catalogs of other libraries via the Internet. Telnet access is available in text format only.
- 234 Web-based union catalog (international, national, statewide, multistate, regional). A Web-based union catalog makes the aggregated electronic holdings of libraries in a nation, region, a multitype system, or a state available via the World Wide Web. Holdings and indexes for a Web-based union catalog are mounted on a server that is connected to the Internet. Access to the bibliographic information in a Web-based union catalog is available to any user with an Internet connection and a standard Web browser. National union catalogs include The Library of Congress and OCLC. OCLC also provides the holdings of libraries outside the United States. Note: Report access to a Web-based union catalog via a Z39.50 gateway in this item, as it is a Web-based protocol.
- 235 (This item is reserved for future use.)
- 236 Other type of electronic access. If the StLA facilitates or subsidizes a type of electronic access to the holdings of other libraries in the state not covered in items 231 to 234, enter Yes for this item.
- 237 Specify. If Yes was indicated for item 236, enter the type of electronic access in this item.
34. Enter Yes or No to indicate whether the StLA is an applicant for the Universal Service Program (also known as the E-rate discount program).
- 238 Applicant for Universal Service Program. The Universal Service Program was established by the Federal Communications Commission (FCC) under the Telecommunications Act of 1996. To be considered an applicant, the StLA must have an FCC Form 470 and Form 471 on file with the FCC.
35. Enter the number of visits to the state library agency via the Internet. A visit occurs when an external user connects to a networked state library agency resource for any length of time or any purpose (regardless of the number of pages or elements viewed). Examples of a networked library resource include a state library agency OPAC, leased online database, or a state library agency Web page. In the case of a user visit to a state library agency Web site, a user who looks at 16 pages and 54 graphic images registers one visit on the Web server.
- 239 Virtual visits to networked state library agency resources.
36. Enter the total count of the number of sessions (logins) initiated to all state library agency online databases. These figures may be available from the database company (EBSCO, Gale, etc.), and may also be available from the library network manager.
- 240 Database sessions.
37. Enter the total count of the number of searches conducted in the state library agency's online databases. Subsequent activities by the users (e.g., browsing, printing) are not considered part of the search process. These figures may be available from the database company (EBSCO, Gale, etc.).
- 241 Database queries/searches.
38. Enter the number of views to each entire host to which the state library agency subscribes. A view is defined as the number of full-text articles/pages, abstracts, citations, and text only, text/graphics viewed. These figures may be available from the database company (EBSCO, Gale, etc.).
- 242 Items examined using electronic subscription services.
39. Enter the number of electronic full-text titles that the state library agency subscribes to and offers to the public, computed one time annually. Include in this count full-text titles available

- through database subscription service (e.g., EBSCO, Gale, Wilson, etc.).
- 243 Electronic full-text serial titles available by subscription.
- 244 Electronic full-text other titles available by subscription (including book titles).
40. Enter the number of electronic full-text titles that the state library agency owns and offers to the public, computed one time annually. Report the total number of electronic serial and other titles owned by the state library agency. Include in this count the number of electronic books purchased from vendors such as Ingram, EBSCO and Net Library. Titles available through subscription should be counted in item 243 or 244. Include digitized files or titles (such as historical documents preserved by the StLA or the state, or runs of digitized state documents) that the StLA digitized or has acquired.
- 245 Electronic full-text titles owned (include serial and other titles).

Part O. Public Policy Issues

Part O. Public Policy Issues

41. Enter in the spaces provided the total grants and contracts expenditures (from all sources) by the StLA to assist public libraries in responding to goals in a state or federal education reform initiative in the following areas. These expenditures should also be reported in Part K.
- 246 Readiness for school. Pre-kindergarten learning that helps a child to enter kindergarten or first grade. Grants and contract purposes for "readiness for school" may include cooperative programs for children's learning between or among public libraries and day care centers, schools, and other education and cultural organizations, including summer reading programs, toddler programs, etc.
- 247 Adult literacy and family literacy.
- Note: Adult literacy and family literacy are defined separately below, but report the total grants and contracts expenditures for "adult literacy" and "family literacy" as one sum.
- Adult literacy. Any library or cooperative program with other agencies or literacy organizations that helps adults learn to develop or improve reading skills to function as learners, workers, consumers, and effective members of society.
- Family literacy (exclude Readiness for School). Any library or cooperative program with other agencies or literacy organizations that provides integrated educational services for families, including adult education for parents to help them improve reading skills in conjunction with childhood education for their children. Exclude Readiness for School expenditures, which should only be reported in item 246.
42. Enter Yes or No to indicate whether the StLA monitors or tracks developments in interagency cooperation or progress in library partnerships with business.
- Note: 1. The distinction is made between "developments in interagency cooperation" and "progress in library partnerships with business," recognizing new initiatives versus ongoing partnerships, and recognizing initiatives directed at government agencies and the arts versus initiatives directed at business and civic organizations.
2. "Monitoring" means the StLA maintains a list of libraries engaging in such cooperation and information about the participating organization and the purpose of the cooperation to the extent feasible.
- 248 Developments in interagency cooperation between libraries and other educational and cultural institutions. Any activity or program that a library, or group of libraries, sponsors with the assistance of, or in cooperation with, another government agency or cultural institution. The agency may be a local, county, state or federal agency. The cultural institution may include museums or other cultural organizations funded by tax dollars. The library does not need to be the initiator of such cooperation.

249 Progress in library partnerships with business/community organizations or other entities. Any activity or program that a library, or group of libraries, sponsors with the support or participation of business and community organizations. Civic associations and non-profit cultural organizations, or associations that are not government agencies, should be considered community organizations. Civic associations may include parent-teacher associations, unions and similar organizations. Non-profit cultural organizations may include historical societies, archives or similar organizations.