**Cross-Walk of Services/ Activities with Focal Areas[[1]](#endnote-1)**

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| Focal Area | Service/Activity | Target Users |
| Lifelong learning | Supplementary school programs (e.g., homework centers) | K-12 students (includes underserved populations) |
| Family/early literacy programs (e.g., Even Start, storytimes, STAR) | Pre-school youth, including those with limited literacy skills; parents and other caregivers, includes parents/caregivers with limited literacy skills |
| Summer reading programs | Youth, parents and other caregivers |
| Adult literacy programs (e.g., GED, ESL classes, programs in collaboration with community colleges) | Adults with limited literacy skills, including underserved and those with economic hardships (e.g., unemployed) |
| Library services for special populations (e.g., talking books) | Users with limited literacy or functional skills or other disadvantages; older adults. |
| Computer training programs | Adults, teens |
| Continuing education, training for library staff on improving library responsiveness to addressing diverse needs and interests of their communities | Different segments of the public, including underserved. |
| Talking books and related services for visually impaired | Visually impaired |
| Testing new ideas for supporting people learning at libraries | Varies |
| Staff development and partnership activities for improving local libraries’ capacity in lifelong learning | Library staff and partner staff |
| Human services | Parenting services | Parents and caregivers, including disabled and underserved |
| Tax-related services | Many groups of adults, including underserved |
| Child development certification classes | Parents and caregivers, including disabled and underserved |
| Health care information services | Adults and young adults, including underserved |
| Social services (e.g., rehabilitation services, housing assistance for homeless) | Many groups, including underserved |
| Development and partnership activities for improving libraries’ human services capabilities | Library staff and partner staff |
| Employment and economic development | Job-search services, including resume building | Adult and teen population, including unemployed and underemployed |
| Job-training services | Working population, including unemployed |
| Small-business related services | Individuals in small businesses |
| Financial planning/literacy | Adults and teens including special populations such as underserved, unemployed and older adults |
| Development and partnership activities for improving libraries’ human services capabilities | Library staff and partner staff |
| Civic Engagement | Veterans history initiatives | Veterans, general broader public |
| Digital archiving and website portals of governmental hearings and reports | General broader public |
| One book, one community initiatives | General broader public |
| Voter registration and election services | General broader public |
| Development and partnership activities for improving libraries’ civic engagement capabilities | Library staff and partner staff |
| Public Access to Information | Statewide online repository of digitally archived information | Libraries, general broader public |
| Automated, shared catalog innovations | Libraries, general broader public |
| Database demonstrations | Libraries, general broader public |
| Electronic reference services | Libraries, general broader public |
| Staff development and continuing education around improving public access to information | Library staff |
| Library Capacity Building | Certification of public libraries | Public libraries |
| Personnel consultation | Public libraries |
| Continuing education/staff development | Library staff |
| Planning and needs assessments | Public libraries |

1. Information based on input by SLAA partners in Fall 2011. [↑](#endnote-ref-1)